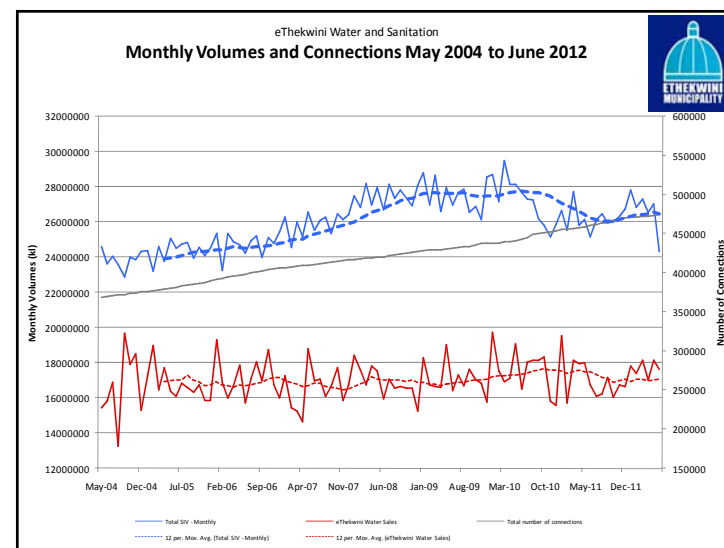
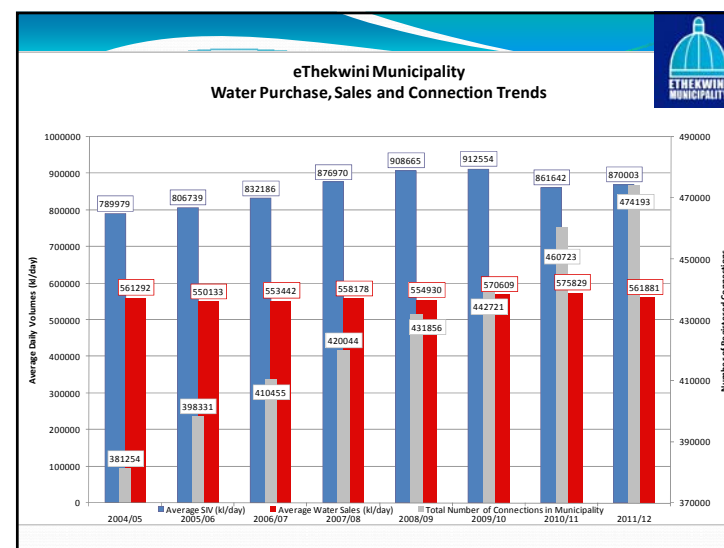
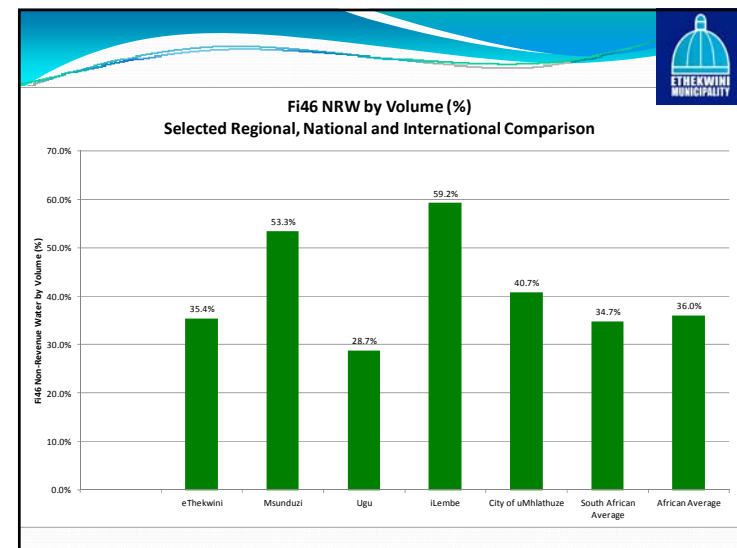
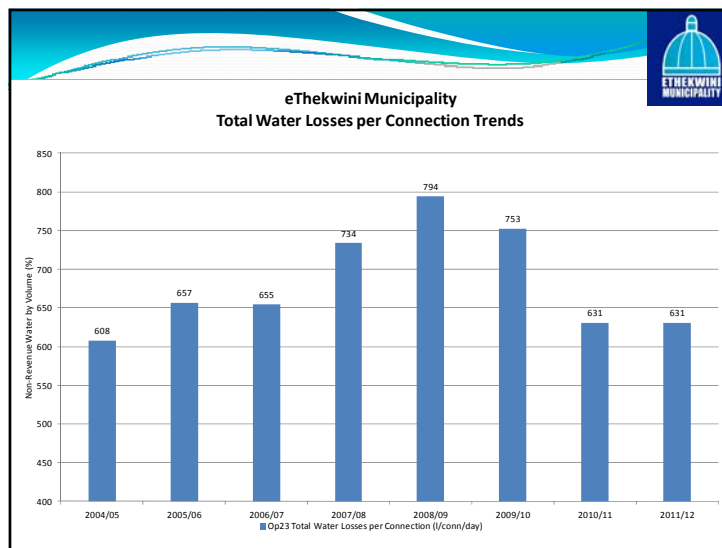
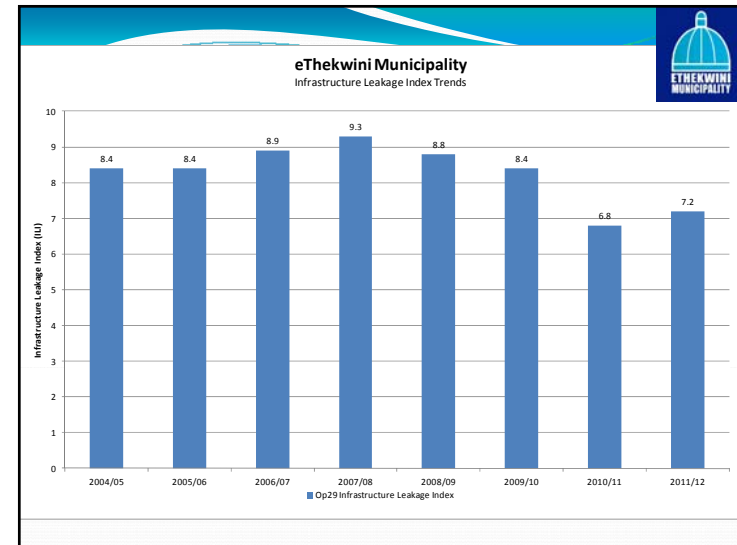
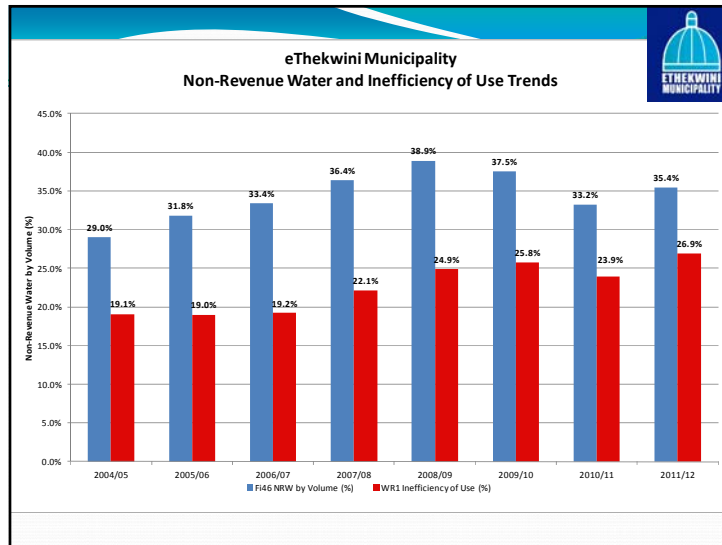




Targets, Monitoring & Evaluation

Assessment of Water Service Delivery						
Indicator	Financial Year					Change
	2007/08	2008/09	2009/10	2010/11	2011/12	
Total Number of Connections in Municipality	420044	431856	442721	460723	474193	13470
Fi46 NRW by Volume (%)	36.4%	38.9%	37.5%	33.2%	35.4%	2.2%
WR1 Inefficiency of Use (%)	22.1%	24.9%	25.8%	23.9%	26.3%	2.4%
Op29 Infrastructure Leakage Index	9.3	8.8	8.4	6.8	7.4	0.6
Op23 Total Water Losses per Connection (l/conn/day)	734	794	753	631	631	0
Average SIV (kl/day)	876970	908665	912554	861642	870003	8361
Average Water Sales (kl/day)	558178	554930	570609	575829	561881	-13948
Real Loss Volume (kl/day)	193696	226257	235302	206571	228844	22273
Unbilled Authorised and Illegal Volume (kl/day)	105560	108055	86672	59088	57559	-1529
Total Water Losses (kl/day)	308236	342929	333278	279758	299237	19479
Non-Revenue Water Volume (kl/day)	318792	353735	341945	285813	308122	22309
Metering Inaccuracies (kl/day)	19536	19423	19971	20154	21719	1565
Illegal Consumption (kl/day)	95004	97250	78005	53033	48674	-4359





[illegible]

Recommendations

- Funding is sourced and pressure management is rolled out throughout eThekweni, KZN and SA.
- Pressure standards in distribution systems must be minimised as per global trends.
- Social solutions must be explored and implemented in conjunction with capital projects.



Thank you.